



ARTIFICIAL INTELLIGENCE (AI) POLICY

TQCSI International Pty Ltd (TQCSI) is a JASANZ and ANAB accredited, third-party certification body providing the highest level of auditing and certification of international management system standards and specifically developed industry codes to organisations throughout the world.

TQCSI's vision is to be the most respected third-party certification body, wherever we operate.

TQCSI is committed to the responsible governance of AI technologies and tools, ensuring their ethical development, deployment and management. As AI continues to evolve and become increasingly integrated, TQCSI will uphold the principles of responsibility and transparency, thereby fostering trust and confidence among all stakeholders.

To that end, TQCSI has integrated the AI requirements of the respective International Standard, ISO/IEC 42001, into our business management system.

TQCSI will:

- comply with relevant legislation and regulations, and all relevant client requirements
- promote ethical and fair use of AI technologies
- ensure transparency and accountability in AI decision-making processes
- safeguard the privacy and security of data processed by AI systems
- mitigate risks associated with the usage of AI while harnessing its benefits
- encourage innovation in AI that aligns with TQCSI's values
- monitor, through operational and management review meetings, AI performance towards established objectives documented in TQCSI Track
- continually improve TQCSI's AI management system.

TQCSI is also committed to complying with confidentiality expectations and ensuring the integrity of auditing and certification activities is not jeopardised by any conflict of interest.

This Policy applies to all staff using AI in their day-to-day business activities, including the development, deployment, management and use of AI systems and tools. By adhering to this Policy, TQCSI will enhance operational efficiency, improve customer experiences and drive organisational growth in a manner that is ethical, secure and respectful of individual rights.

TQCSI fully endorses this AI Policy and the business management system that has been implemented.

Craig Bates
President & Managing Director

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